COMMUNITIES & HOUSING
INVESTMENT CONSORTIUM

CHIC
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CHIC FRAMEWORK

HEALTHY HOMES

AVAILABLE TO CHIC MEMBERS

COMMUNITIES & HOUSING
INVESTMENT CONSORTIUM

HEALTHY HOMES

REF: 2024/S 000-013241

START: 02/04/2024
END: 01/04/2028

This comprehensive four year framework encompasses a diverse range of solutions designed to enhance residential properties and improve tenants lives. It enables landlords to seamlessly execute retrofit energy efficiency solutions and property safety refurbishments. Through strategic collaboration with CHIC's supply chain partners, it includes Consultancy Services, Fabric First Measures, Ventilation Systems, Renewable Energy and Heat Systems, House Refurbishment, Damp and Mould Treatments and cutting edge Digital Measuring Tools and Platforms.

The requirement for this framework is underscored by the continuing challenge to deliver sustainable and socially responsible buildings that are compliant with ever changing regulatory standards. With energy inefficiency posing a significant challenge and safety concerns increasing in recent years, a structured and comprehensive approach was required. This framework serves as a bridge, aligning the needs of landlords and tenants while driving the sector towards a more sustainable future.

Compliant with PAS 2030 and 2035 and Building Safety Bill standards, it serves as a unified solution for landlords to realise their net zero emissions goals. By integrating goods, works and services, it streamlines the process of surveying, design, coordination, assessment and implementation, making sustainability and safety more attainable.

CHIC Members can access the framework for local, regional and national projects and programmes.

The framework is split into three different Lots as below:

Lot 1 – Consultancy Services: Tailored for firms specialising in consultancy and design services, it offers expertise in developing strategies , assessing, planning and advising on energy efficiency and safety enhancements.

Lot 2 – Works and Services: Designed for suppliers offering tangible services, this lot encompasses the execution of retrofitting measures, property safety refurbishments and the implementation of various solutions specified within the framework.

Lot 3 – Digitisation: Focused on innovative digital solutions, it includes suppliers skilled at providing digital tools and platforms essential for measuring, monitoring and managing the effectiveness of the implemented solutions.

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FRAMEWORK STRUCTURE

REF: 2024/S 000-013241

START: 11/04/2024
END: 10/04/2028

The framework is split into three different Lots as below:

Lot 1: Consultancy Services

Workstream 1 – Asset Management Consultancy
Workstream 2 – Technical Consultancy
Workstream 3 – Technical Design and Associated Services

Lot 2: Works and Services

Workstream 1 – Fabric First Solutions (Retrofit Projects)
Workstream 2 – Mechanical and Electrical (Retrofit Projects)
Workstream 3 – Turnkey Solutions (Principal Economic Operator for Retrofit Projects)
Workstream 4 – Building Safety

Lot 3: Development & Regeneration

Workstream 1 – Digital Analytics and Reporting Platforms
Workstream 2 – Smart Sensors

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OUR SUPPLIERS

61 service providers have been selected following a PCR 2015 compliant unranked procurement process. Access to the framework is available via direct award or mini-competition.

Connolly Ltd (Lot 2 - W1, W2, W3, W4)
A Connolly Ltd works predominately as a sub-contract painting business in the housing, commercial and new build sectors of the industry. Connolly Ltd is a family business that extends beyond its people, focusing on building new relationships, improving lives and communities and making a positive difference to business.

Acivico Group (Lot 1- W2)
Acivico is an exciting multi-disciplined company which offers clients across the private and public sector a range of services including; Design, Construction, Facilities Management and Building Control.

Aico (Lot 3 -W2)
Aico is the European Market Leader in Home Life Safety. All Aico alarms meet UK standards and offer a variety of sensor types to guarantee protection for every home, the cornerstone of which is delivering education, quality, service and innovation.

ARK Consultancy Ltd (Lot 1 - W1, W2)
ARK offers a comprehensive range of project, interim and research services to support every part of your organisation. Whether it's asset management or development and regeneration, recruiting people, managing change or organisational growth, we can help you make the most of your resources.

Axis (Lot 2 - W1, W2, W3, W4)
Axis is a dependable property services partner with a reputation for delivering exceptional services. We work with some of the UK's largest building owners, landlords and facilities managers to provide strategic building repairs, planned maintenance and improvement across all property sectors.

Baily Garner Llp (Lot 1 - W1, W2, W3)
Baily Garner is a leading multidisciplinary construction consultancy on a mission to positively impact peoples lives. We believe in the transformative power of construction and its ability to create meaningful change.

Broad Oak Properties Limited (Lot 2 - W1, W2, W3)
Broad Oak has been operating since 2002 and has expanded exponentially in those 20 years. We now have six distinct services that we offer including heating, insulation, sales and lettings, renewable technologies, build adaptations and new builds of luxury homes.

Calfordseaden LLP (Lot 1 - W1, W2, W3)
Calfordseaden is a multi-disciplinary property and construction consultancy. With over 80 years of industry experience we have the experience and skills to overcome challenges with innovative solutions.

CARDO (Lot 2 - W1, W2, W3, W4)
CARDO are specialists in the provision of building repairs, maintenance, retrofit and construction projects across South Wales and the Southern England. CARDO pride ourselves on delivering outstanding customer service for our clients. A Cardo Group company.

CLC Contractors Limited (Lot 2 - W1, W2, W3, W4)
CLC are a national maintenance company offering our clients national coverage with a local service. From small projects to large contracts, we work with our clients to deliver a personal service that meets their needs and exceeds their expectations.

Cocuun Ltd (Lot 2 - W1, W2)
Helping Local Authorities, Housing Associations, Utility companies & landlords upgrade buildings to slash carbon emissions via a 'Whole House Retrofit' approach. Our experienced management team work closely with our clients to ensure a well planned and delivered programme.

Constructive Thinking Studio Limited (Lot 1 - W1, W2, W3)
Constructive Thinking Studio is a Liverpool based RIBA Chartered architectural practice established in 2002. Specialising in sustainable architecture and PAS compliant retrofit design, we work in the fields of housing, hospitality, education, workspace and healthcare.

Dodd Group (Midlands) Limited (Lot 2 - W1, W2, W3, W4)
Dodd Group was formed in 1947 in Shropshire and has remained a privately owned family business. With an unrivaled reputation within the building services sector we offer a comprehensive electrical and mechanical design, installation and maintenance service across many sectors.

E.On UK Green Funding Solutions Limited (Lot 2 - W3)
The E.ON Group is one of Europe's largest operators of energy networks and energy infrastructure and a provider of innovative customer solutions for 50 million customers. Thus, we are decisively driving forward the energy transition in Europe and are committed to sustainability, climate protection, and the future of our planet.

Ecosafe Heating Limited T/A Ecosafe Group (Lot 2 - W1, W2, W4)
Ecosafe is an integrated services company serving the South of England, Ecosafe have cemented a solid reputation in our chosen fields. Serving the social housing sector and both the domestic and commercial markets, we offer a complete building solution from maintenance and compliance to installation and construction.

EDF Energy Customers Limited (Lot 2 - W2, W3)
As Britain's biggest generator of zero carbon electricity(1) we're busy building Britain's own wind, nuclear and solar energy supply to reduce our reliance on energy imports and help prevent future price rises.

Energy Specifics Ltd (Lot 1 - W2 & Lot 2 W1, W2)
Energy Specifics specialise in energy efficiency building assessments and energy saving upgrades. We work with energy companies, social housing providers, landlords, local authorities and householders to lower carbon emissions, reduce energy costs

Equans (Lot 2 - W3)
Equans is a provider of technical services, FM, regeneration and energy services – with specialist capabilities in smart buildings, green mobility, district & embedded energy and decentralised renewables.

Evolve Home Energy Solutions (Lot 2 - W1)
Our mission is to provide affordable warmth solutions to households across the UK, with an excellent customer experience at the heart of everything we do. Driven by our enthusiasm and professionalism, we aim for our clients to return to us and recommend us to others.

Fortem Solutions Ltd (Lot 2 - W3)
Fortem provides specialist property solutions tailored to keep homes and buildings running smoothly. Our highly trained teams deliver a range of internal and external repairs 24/7 as well as high quality voids, planned installations and gas services.

Frank Rogers Building Contractor Ltd (Lot 2 - W1, W2, W3)
Frank Rogers is a family owned medium sized building contractor working predominately in the North of England. Specialising in Planned Maintenance, Reactive & Void Maintenance, New Builds, Refurbishment and Fire Risk Works.

Frankham Consultancy Group Ltd (Lot 1 - W2, W3)
Our mission is to provide exceptional and sustainable construction solutions in all disciplines, earning our place as the construction consultancy of choice. We are dedicated to bringing innovative ideas to life and delivering results that are both high-quality and cost-effective.

Gibson Specialist Technical Services Limited (Lot 2 - W2)
Gibson Specialist Technical Services is a third generation family company who are multi-disciplined engineering contractors that provide a range of technical services to Welsh Government, Universities and Social Housing bodies throughout the whole of Wales.

Green Grant Installs (GGI) (Lot 1 - W2 & Lot 2 - W1, W2 & W3)
Based in the North West, Green Homes Grant Installs (GGI) is one of the leading Retrofit Advisory & Installers in England. With Retrofit Assessors, Coordinators and Installers all under one roof, we lead in quality.

Happy Energy Solutions Ltd (Lot 1 - W1, W2, W3 & Lot 2 - W1, W2, W3, W4)
Happy Energy Solutions has been providing energy, carbon saving and fuel poverty solutions for private and public sector organisations since 2013. Examples of this include provision of a range of grant funded measures to fuel poor households to reduce their energy bills whilst making their homes warmer and healthier

Ian Williams (Lot 2 - W1, W2, W3)
Ian Williams, a privately owned property services company founded in 1946, specialises in innovative painting, planned investment, and repair services. Our passion for investing in our people and processes drives us to deliver high-quality services to customers and stakeholders.

Joyner P.A. Cymru Limited (Lot 2 - W1)
Construction sector specialists in refurbishment and new build projects throughout the UK for retrofit and decarbonisation solutions to PAS2035, including Whole House Retrofit Solutions, External Wall Insulation and render systems, Internal Wall Insulation and Roofing.

Keegans Ltd (lot 1 - W2)
Keegans is a comprehensive, award winning consultancy specialising in the design, procurement, management and maintenance of all aspects of the built environment with sustainability at our heart.

Laker BMS Ltd (Lot 2 - W1, W2, W3, W4)
Laker is a family owned building management specialist working across Central England, Wales, London and the South East. With 40 years experience, we offer an unrivaled level of service to the commercial, private and public sectors

LivGreen Futures Ltd (Lot 2 - W1 & W3)
LivGreen is a specialist Retrofit Contractor which provides a one-stop-shop for social and private landlords in delivering high quality retrofit projects. We are committed to partnering with our clients to support them through their decarbonisation journey.

Sureserve Energy Services South West Ltd (Lot 2 - W1, W2, W3, W4)
Sureserve Energy Services South West Ltd are decarbonising thousands of homes through the installation and ongoing maintenance of renewable technologies, and energy-efficient building materials. This transformation aims to hit Net Zero targets by altering the way energy is produced and used.

Martin Arnold Limited (Lot 1 - W1, W2, W3 & Lot 2 - W4)
Martin Arnold is an award winning multi-disciplinary Practice of professional Chartered Surveyors and Construction Consultants, working collaboratively within the residential, commercial, education and leisure sectors.

Michael Dyson Associates Ltd (Lot 1 - W2, W3)
Michael Dyson Associates Ltd celebrated its 40th year in business in 2020. A family run company, we have become a well established multi-disciplinary construction consultancy providing a comprehensive range of professional services to our public and private sector clients.

Morgan Sindall Property Services Limited (Lot 2 - W1, W3)
Morgan Sindall provides planned and reactive maintenance to over 200,000 domestic properties nationwide and has a significant portfolio of large-scale refurbishment programmes. The company refurbish and modernise approximately 10,000 homes and complete in excess of 300,000 repairs a year.

Mulalley (Lot 2 - W1, W2, W3, W4)
Mulalley is a family owned construction and refurbishment contractor operating successfully throughout South-East England for over 50 years. Services include New Housing and Development, New Social and Education projects and Major Refurbishment.

Next Energy (Lot 2 - W1, W2, W3)
Next Energy has become one of the most reputable and reliable specialists within the renewable, heating and insulation sectors in the United Kingdom. Tailoring a vastly experienced and trained workforce, we have developed a full turn-key approach to all retrofit energy measures for our clients across the country

Novus Property Solutions Limited (Lot 2 - W1, W2, W3)
Novus is an award-winning property maintenance company with a very clear mission: to deliver a safe workforce that provides quality service, commitment and sustainability to communities throughout Great Britain.

OVO Energy Solutions (Lot 2 - W1, W2)
OVO Energy Solutions works with housing partners to make homes greener, bringing energy-efficient homes to everyone. We work with all kinds of organisations to make buildings greener – from local authorities to independent businesses and housing associations.

Parcor Ltd (Lot 1 - W2)
Our experienced team has worked together on many consultancy projects for Housing Associations across the UK, delivering Retrofit, Surveying and Construction Project Management services.

Cotality U.K. Limited (Lot 1 - W1 & Lot 3 - W1)
Cotality U.K. uses data science, software and analysis to help its clients deliver energy efficiency efficiently, and effectively. We work with local authorities and landlords of every size to develop cost-effective retrofit programmes that meet their cost, comfort and carbon goals.

Pellings Llp (Lot 1 -W2, W3)
Pellings is an award winning integrated design, property and construction consultancy that is passionate about making a difference. We combine client understanding with strong technical and creative expertise to develop tailored solutions for a range of public and private sector clients.

PHS Compliance Ltd (Lot 2 - W2)
Delivering compliance and building engineering services nationwide since 1991, phs Compliance forms part of the phs Group, a leading supplier of workplace services across the UK for over fifty years.

PHS Home Solutions Limited (Lot 2 -W1, W2, W3)
PHS specialise in insulation, heating and renewable energy solutions for blue chip clients, homeowners, tenants and landlords across the UK. Our clients and customers benefit from our range of expert services including installation, inspection, repair, and replacement.

Plug Me In (Lot 2 - W2)
Plugging our customers into a seamless, stress-free journey towards a smarter, more sustainable energy future through EV charger point and heat pump installation.

Potter Raper Ltd (Lot 1 - W1, W2, W3)
Potter Raper has been around since 1970 and over the years we have built a reputation of integrity, reliability and excellence for all of our services. The people who work for us are people you can trust to do the job properly, with confidence, authority, experience and added value.

Procast Group (Lot 2 - W1, W2, W3)
Procast Group is a dynamic, award-winning principal contractor renowned for delivering service excellence and outstanding commercial performance to both public and private sectors, while responding to the changing needs of clients and the markets in which they are active.

Property Building Maintenance (Wales) Limited (Lot 2 - W1, W2)
As a major local employer, the company has maintained sustainable growth through continual investment in training, betterment, and technological advances ensuring we remain trusted partners to our ever-expanding client base.

Rapleys Limited Liability Partnership (Lot 1 - W1)
Rapleys is an action oriented property consultancy with a national reach, offering building consultancy, commercial, planning and residential property services to clients across the UK.

Seddon Construction Limited (Lot 2 - W1, W2, W3, W4)
Seddon provides end to end construction and development services for customers across the North West and Midlands regions. From planning and procurement, through to construction, fit-out and property services, we work with clients across multiple sectors.

SERS Energy Solutions Group Ltd (Lot 2 - W1, W3)
SERS is a leading UK contractor of external wall insulation (EWI) for high and low rise properties across the country, transforming lives and communities for over 25 years. As a market leader in the installation, repair and maintenance of external wall insulation, SERS is one of the UK's largest and most experienced contractors.

Shinevision Ltd (Lot 3 - W1)
ShineVision is the leading independent UK multi-risk compliance management software company providing duty holders with risk management software which supports complete asbestos, fire, gas and water compliance.

Surefire Management Services Ltd (Lot 1 - W2 & Lot 2 - W1, W2, W3)
Surefire is committed to providing the highest quality, energy-efficient retrofit works for councils and social landlords across the UK. We believe that every family should have access to safe, comfortable, and energy efficient housing.

Sureserve Energy Services UK Limited (Lot 2 - W1, W2)
Sureserve specialise in low-carbon heating, insulation, metering, and decarbonisation measures, helping to create sustainable, energy-efficient homes and public buildings. Our tailored solutions are designed to meet the unique challenges of social housing, ensuring resident well-being while delivering meaningful carbon reductions and supporting long-term sustainability goals.

Sustainable Building Services (Lot 2 - W1, W3)
Sustainable Building Services is a multi-award winning retrofit decarbonisation turnkey service provider and principal contractor delivering at scale across all housing tenure types, including social, owner-occupied and private rental homes.

Synergize ltd (Lot 1 - W2 & Lot 2 - W1, W2, W3, W4)
Synergize are experts in fire-resistant, energy efficient claddings, internal and external refurbishment and planned building maintenance. We are committed to the highest standards of health and safety, with specific attention to both environmental and conservation and community.

Sysmax (Lot 3 - W1)
Sysmax is a prominent provider of software platforms designed to test, validate and assess compliance, capability and competence within organisations where adherence to best practice is vital for meeting operational standards.

T.S.G. Building Services Plc (Lot 2 - W1, W2, W3)
TSG Building Services plc is an award winning multi-disciplined building services and construction company. We serve a large and varied client base including Architects, Developers, Consultants, Local Authorities, Housing Associations and the private market.

Warm Front Limited (Lot 2 - W1, W2)
Warm Front Limited is a family run business and one of the leading providers of insulation and energy efficiency measures in the UK. Our head office is based in Hyde, Cheshire. Our mission is to help each customer improve their standard of living, by helping them save costs on their energy bills, in a professional and supportive manner

Wates Property Services Ltd (Lot 2 - W1, W2, W3, W4)
We are Wates, the UK's leading family-owned development, building and property maintenance company. Founded over 125 years ago, we know about the built environment. We partner with a wide range of public and private sector customers and partners to create the places, communities and businesses of tomorrow.

Westdale Midlands Limited (Lot 2 - W1, W3)
Westdale Midlands can provide a wide range of services – we are now able to provide a whole-house approach that spans from EWI, Re-Roofing works, insulation upgrades as well as replacement kitchens and bathrooms.

Wintech ltd (Lot 1 - W1, W3)
Supporting the construction industry with the provision of independent, impartial, technical and consultancy services; associated with, the aesthetic, fire performance, environmental and structural challenges of achieving successful working building envelopes.

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MORE ABOUT CHIC

CHIC is a not for profit, member owned and governed asset management consortium. We offer a wide selection of services for our members in the affordable housing sector, for other public sector bodies and for charities. We provide procurement and contract support solutions, delivering savings, efficiencies and added social value.

Membership

Membership of CHIC is open to any housing association, public sector body or charity. It is free to join and members can use as few or as many of our services as they choose.

Services

CHIC provides a comprehensive selection of services. Together, these provide a full suite of contractor and supply chain solutions for affordable housing landlords and other public sector bodies, across their asset management and development programmes. All services are underpinned by a range of frameworks, a dynamic purchasing system (DPS) and some long-term contracts.

MATERIALS & MERCHANTS

BUILDING SAFETY & COMPLIANCE

NEWBUILD DEVELOPMENT

CAPITAL & PLANNED INVESTMENT

PROFESSIONAL SERVICES

DECARBONISATION & RENEWABLES

TECHNOLOGY SOLUTIONS

FACILITIES MANAGEMENT

COMMUNITIES & HOUSING
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THE TEAM

Please get in touch

CHIC supports members to secure access to a wide range of contractors, suppliers, merchants and consultants from our frameworks and contracts, through mini-competition or direct award. We fully support the procurement process, with dedicated member services and supply chain management support.

Once contracts are awarded, we provide ongoing member advice and reporting, including comprehensive commercial catalogue management and value for money reporting.

MEMBER SERVICES

North & Wales

Joanne Heyes | jheyes@chicltd.co.uk
Head of Member Services (North)

Jackie Leonard | jleonard@chicltd.co.uk
Head of Member Services (Wales)

Megan Porter | mporter@chicltd.co.uk
Member Services Manager

South & London

Chris Brockwell | cbrockwell@chicltd.co.uk
Head of Member Services (South)

Jennine Kirkwood | jkirkwood@chicltd.co.uk
Head of Member Services (London)

Kirsty Stephens | kstephens@chicltd.co.uk
Member Services Manager

Midlands

Adrian Hussain | ahussain@chicltd.co.uk
Head of Member Services (East)

Amy Porter | aporter@chicltd.co.uk
Head of Member Services (West)

Chloe Stead | cstead@chicltd.co.uk
Member Services Manager

SUPPLY CHAIN

Giles Newman | gnewman@chicltd.co.uk
Head of Merchant Services

Becki Wills-Smith | rwills-smith@chicltd.co.uk
Senior Supply Chain Manager

Mike Harris | mharris@chicltd.co.uk
Head of Partnerships

Lewis Chant | lchant@chicltd.co.uk
Partnerships Manager

Pauline Lutaaya | plutaaya@chicltd.co.uk
Partnerships Manager

Ashley Gatt | agatt@chicltd.co.uk
Partnerships Coordinator

NEED MORE INFORMATION?

FIND OUT MORE AT
WWW.CHICLTD.CO.UK

OR SPEAK TO US AT
ENQUIRIES@CHICLTD.CO.UK
0121 759 9990