

CHIC FRAMEWORK

# MULTIPLE ELEMENTS OF THE BUILT ENVIRONMENT

AVAILABLE TO CHIC MEMBERS



# MULTIPLE ELEMENTS OF THE BUILT ENVIRONMENT

**START:** 21/08/2025

**END:** 20/08/2029

The Multiple Elements of the Built Environment Framework offers CHIC Members a compliant and efficient procurement route for a wide range of essential property services. Developed to streamline procurement across the housing sector, this framework enables CHIC members to award contracts for whole-life building services that address both internal and external building elements.

Services available through the framework include demolition, extensions, alterations, new construction, groundworks, remediation, foundations, external environmental improvements, communal area enhancements, roofing, building plastics, insulation, doors and windows, electrical systems and wiring, heating services, and scaffolding. This broad scope ensures that providers can meet the full lifecycle needs of their housing stock through a single, trusted framework.

**The framework is split into two different Lots as below:**

**Lot 1 – Multiple Elements:** Lot 1 covers whole-life services such as installation, replacement, refurbishment, maintenance, and repair of internal and external building works. This includes a wide range of elements like extensions, kitchens, bathrooms, heating, electrics, roofing (flat and pitched), wall insulation, demolition, environmental improvements, and associated components like fascias, guttering, and canopies.

**Lot 2 – Void Works and Responsive Repairs:** Lot 2 provides for works and services to residential properties (although not exclusively) and associated communal areas for Multiple Element of Built Environment related activities, including responsive repairs and provision of void works.





# OUR SUPPLIERS

33 service providers have been selected following a PCR 2015 compliant unranked procurement process. Access to the framework is available via direct award or mini-competition.



## **APC Building Services (London) (Lot 1)**

At APC Building Services, we don't just build structures—we build trust, quality, and lasting impact in the communities we serve. As a proudly local team, we bring a personal touch to every project, combining expert craftsmanship with a deep understanding of what our clients need.



## **Axis Europe (Lot 2)**

Axis is a dependable property services partner with a reputation for delivering exceptional services. They work with some of the UK's largest building owners, landlords and facilities managers to provide strategic building repairs, planned maintenance and improvement across all property sectors.



## **Bell Group (Lot 1)**

Bell is currently one of the largest Property Services contractors in the UK, both in terms of our geographical coverage and our directly employed workforce. Our group has grown since then to offer a full spectrum of property services including: Planned and Project works in Painting, Roofing, Flooring, Passive and Active Fire Protection, Kitchen and Bathroom Replacements, Multi-Disciplinary Fabric Upgrades, Retrofit and Energy Services



## **CLC Contractors (Lot 1 & Lot 2)**

CLC is a national maintenance & refurbishment provider with 13 UK offices. We serve the Healthcare, Defence, Leisure, Heritage, Commercial and Education sectors. CLC is part of the leading property maintenance group, Axis CLC, offering a complete range of property maintenance services, including responsive repairs, planned maintenance, decarbonisation, compliance and refurbishment services.



## **Chigwell (London) (Lot 2)**

Chigwell London Plc (trading as Chigwell Construction) is an established property services business with family roots and family values, dedicated to the improvement of people's living environments, whatever the challenges.



## **DBM Building Contractors (Lot 1 & Lot 2)**

DBM Building Contractors Ltd has more than 15 years of practical experience as commercial & residential building contractors and offers expertise, from concept to completion. We have an excellent track record with clients and suppliers alike. We deliver what we say, on time and to budget.



## **Ecosafe Heating (Lot 1 & Lot 2)**

Ecosafe is an integrated services company serving the South of England, Ecosafe have cemented a solid reputation in our chosen fields. Serving the social housing sector and both the domestic and commercial markets, we offer a complete building solution from maintenance and compliance to installation and construction.



#### **Equans (Lot 1)**

We are passionate about creating vibrant, efficient and sustainable communities, using integrated energy and decarbonisation measures which make a real difference to people's lives. Covering everything from community regeneration and refurbishment, to repairs, maintenance and decarbonisation.



#### **Etec Contract Services (Lot 1)**

Etec are a London based multi-disciplinary building contractor established in 2005. Initially we provided electrical services then began to diversify with our clients' needs to undertake refurbishments, extensions, fit-outs and new-build schemes across the South East and London.



#### **Foster Property Maintenance (Lot 1 & 2)**

FPM has been delivering a range of high quality services to the Social Housing Sector for over 40 years. We are proud to be a small to medium sized business and want to offer an alternative solution to the large players in this market and specifically not compete against them.



#### **GB Electrical and Building Services (Lot 2)**

At GB Group, we specialise in Property and Asset Management, offering a seamless experience for homeowners, landlords, and businesses. Whether you need essential home adaptations, property improvements, or general repairs, our expert team is here to help.



#### **Guildmore (Lot 1)**

Guildmore operates through five specialist business units: Construction, Facades & Cladding, Planned Works, Land Development, and Midlands & North. Each business unit offers distinct services that integrate smoothly, enabling us to manage projects seamlessly from inception to completion.



#### **Hankinson Whittle (Lot 1)**

Hankinson Whittle is a privately owned national property maintenance company with a diverse range of services delivered by experienced and qualified teams.



#### **Herts Heritage Building & Roofing (Lot 2)**

Herts Heritage has established itself as a reputable and reliable construction company, working across London and the South-east. We have successfully delivered projects for various local authorities, housing associations and private clients.



#### **McConnell (Lot 1)**

We are a provider of refurbishment, modernisation, retrofit, energy efficiency, and planned maintenance services to buildings and facilities for property owners across the UK.



#### **Ian Williams (Lot 1 & 2)**

Ian Williams, a privately-owned property services company founded in 1946, specialises in innovative painting, planned investment, and repair services. Our passion for investing in our people and processes drives us to deliver high-quality services to customers and stakeholders.



#### **Image Creation (Lot 1)**

At Image Creation, we take pride in being a trusted fit-out contractor offering a wide range of services across multiple disciplines. With our in-house manufacturing capabilities, we ensure convenient, prompt, and budget-friendly service delivery, making us the preferred choice for all your fit-out needs.



**Laker BMS (Lot 2)**

Laker continues to be able to offer an unrivalled level of service to the commercial, private and public sectors – including social housing, insurance, health care, local authority, education, blue light and property services.



**Lukemans (Lot 2)**

Lukemans is a trusted nationwide electrical compliance company that specialises in services such as periodic electrical testing (EICR) and initial verification for a wide range of electrical installations.



**M&J Group (Lot 1)**

M&J Group is a leading provider of comprehensive roofing solutions and new and refurbishment construction works across the UK. Our reputation is built on high standards of craftsmanship delivered by a professional team dedicated to exceptional customer service.



**M.D. Building Services (Lot 2)**

We are a leading building services specialist operating in the affordable housing and public sectors. We work with local authorities and social landlords to maintain and refurbish the homes, properties and public buildings in their care.



**Novus Property Solutions (Lot 1)**

Novus Property Solutions is a leading fast track fit out, refurbishment, maintenance and retrofit company, dedicated to delivering high-quality services across a wide range of sectors.



**PHS Home Solutions (Lot 1)**

We're the experts in delivering UK-wide heating, plumbing, renewables and insulation services for utility, new build, manufacturer, social housing and insurance customers.



**Procast Building Contractors (Lot 2)**

As a leading full turnkey retrofit contractor, Procast Group is dedicated to creating a better and more sustainable future for all. Through innovation and design, we prioritise both the environment and the communities we serve, in everything we do.



**R. Benson Property Maintenance (Lot 1)**

Established in 1991, R. Benson is a family run SME working within the social housing sector delivering a full range of refurbishment, compliance and retrofit services across London and the South East.



**Re:Gen Yorkshire and East Midlands (Lot 1)**

We're a purpose-driven organisation, committed to enhancing lives through safe, sustainable social housing regeneration. As a forward-thinking, multifaceted regeneration specialist, we've grown from humble beginnings to become a trusted partner in delivering best-in-class solutions to the social housing sector across the North.



**Re-Gen Construction (Lot 1 & 2)**

We aim to provide added value and improved quality to customers with an innovative approach to sustainable methods of construction, effective waste management and tight work controls.



**Salopian Maintenance (Lot 2)**

Salopian Maintenance established in 2012. Specialise in Flat Roofing, Roofline Works, Chimney Works, Carpentry and all aspects of Building Maintenance.



**Seddon Construction (Lot 121)**

Seddon provides end to end construction and development services for customers across the North West and Midlands regions. From planning and procurement, through to construction, fit-out and property services, they work with clients across multiple sectors.



**SER Contractor (Lot 1 & 2)**

Delivering various contract types and schemes, we work both as a Tier 1 contractor directly for Registered Social Landlords nationwide and as a Tier 2 contractor working with leading large contractors of the social housing sector.



**Synergize (Lot 1 & 2)**

We are experts in fire-resistant, energy efficient claddings, internal and external refurbishment and planned building maintenance. We are committed to the highest standards of health and safety, with specific attention to both environmental and conservation and community.



**Wates Property Services (Lot 1)**

Wates are a leading family-owned development, building and property maintenance company. Founded over 125 years ago, we know about the built environment. We partner with a wide range of public and private sector customers and partners to create the places, communities and businesses of tomorrow.



**Wessex Electricals (Lot 2)**

For more than 50 years Wessex have been providing first class electrical repair, maintenance and installation services for residential, commercial and industrial clients across Southern England. So we specialise in providing an emergency response as well as planned electrical work.

# MORE ABOUT CHIC

CHIC is a not for profit, member owned and governed asset management consortium. We offer a wide selection of services for our members in the affordable housing sector, for other public sector bodies and for charities. We provide procurement and contract support solutions, delivering savings, efficiencies and added social value.

## Membership

Membership of CHIC is open to any housing association, public sector body or charity. It is free to join and members can use as few or as many of our services as they choose.

## Services

CHIC provides a comprehensive selection of services. Together, these provide a full suite of contractor and supply chain solutions for affordable housing landlords and other public sector bodies, across their asset management and development programmes. All services are underpinned by a range of frameworks, a dynamic purchasing system (DPS) and some long-term contracts.



**MATERIALS &  
MERCHANTS**



**BUILDING SAFETY  
& COMPLIANCE**



**NEWBUILD  
DEVELOPMENT**



**CAPITAL & PLANNED  
INVESTMENT**



**PROFESSIONAL  
SERVICES**



**DECARBONISATION  
& RENEWABLES**



**TECHNOLOGY  
SOLUTIONS**



**FACILITIES  
MANAGEMENT**



# THE TEAM

Please get in touch

CHIC supports members to secure access to a wide range of contractors, suppliers, merchants and consultants from our frameworks and contracts, through mini-competition or direct award. We fully support the procurement process, with dedicated member services and supply chain management support.

Once contracts are awarded, we provide ongoing member advice and reporting, including comprehensive commercial catalogue management and value for money reporting.

## MEMBER SERVICES

## SUPPLY CHAIN

### North & Wales

**Joanne Heyes** | jhey@chicltd.co.uk  
Head of Member Services (North)

**Jackie Leonard** | jleonard@chicltd.co.uk  
Head of Member Services (Wales)

**Megan Porter** | mporter@chicltd.co.uk  
Member Services Manager

### South & London

**Chris Brockwell** | cbrockwell@chicltd.co.uk  
Head of Member Services (South)

**Jennine Kirkwood** | jkirkwood@chicltd.co.uk  
Head of Member Services (London)

**Kirsty Stephens** | kstephens@chicltd.co.uk  
Member Services Manager

### Midlands

**Adrian Hussain** | ahussain@chicltd.co.uk  
Head of Member Services (East)

**Amy Porter** | aporter@chicltd.co.uk  
Head of Member Services (West)

**Chloe Stead** | cstead@chicltd.co.uk  
Member Services Manager

**Giles Newman** | gnewman@chicltd.co.uk  
Head of Merchant Services

**Becki Wills-Smith** | rwills-smith@chicltd.co.uk  
Senior Supply Chain Manager

**Mike Harris** | mharris@chicltd.co.uk  
Head of Partnerships

**Lewis Chant** | lchant@chicltd.co.uk  
Partnerships Manager

**Pauline Lutaaya** | plutaaya@chicltd.co.uk  
Partnerships Manager

**Ashley Gatt** | agatt@chicltd.co.uk  
Partnerships Coordinator

**NEED MORE  
INFORMATION?**

**FIND OUT MORE AT**  
[WWW.CHICLTD.CO.UK](http://WWW.CHICLTD.CO.UK)

**OR SPEAK TO US AT**  
[ENQUIRIES@CHICLTD.CO.UK](mailto:ENQUIRIES@CHICLTD.CO.UK)  
0121 759 9990