

COMMUNITIES & HOUSING
INVESTMENT CONSORTIUM

CHIC
chic ltd.co.uk

CHIC FRAMEWORK
MERCHANTS

AVAILABLE TO CHIC MEMBERS



MERCHANTS

FTS: 079395-2025

START: 26/05/2026

END: 25/05/2034

CHIC's Merchants Framework, in collaboration with Efficiency North, provides social landlords with a compliant and efficient route to procure building materials, merchant services and managed stores solutions for responsive repairs, planned investment works, retrofit programmes and compliance activities. The framework has been developed to help address common challenges around rising material costs, supply chain reliability, inconsistent pricing and limited visibility of purchasing data.

CHIC manages a comprehensive portfolio of materials and components across approved manufacturers and merchants, helping members achieve benchmarked value for money and access volume discounts on commonly used products. Pricing is reviewed regularly to ensure members benefit from transparent and competitive catalogue management.

Members also receive regular reporting and purchasing analysis to help identify spending trends, improve stock control and explore more cost-effective product options. This supports better financial planning, improved operational efficiency and stronger long term asset management strategies.

The framework allows landlords to separate materials procurement from labour delivery, giving greater control over product specification, quality and lifecycle performance, while improving cost transparency across projects. Ordering and supply processes can also be managed through CHIC's Contract and Order Management System (COMS), helping streamline procurement and reporting activities.

Members can choose between a multi-merchant arrangement, including smaller independents, or a fully integrated one stop shop approach, supported by CHIC's technical, procurement and contract management expertise. The framework is suitable for:

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- **Responsive repairs**
- **Void works**
- **Gas servicing and repairs**
- **Electrical inspections and compliance works**
- **Plumbing and heating maintenance**
- **Planned investment programmes**
- **Retrofit and decarbonisation projects**

By improving price transparency, supply chain management and operational control, the framework helps social landlords to optimise supply chain and merchant solutions, reduce procurement complexity, secure product quality, and manage budgets more effectively to deliver consistent outcomes for residents.





LOT STRUCTURE

THE FRAMEWORK IS DIVIDED INTO SPECIALIST LOTS, GIVING MEMBERS THE FLEXIBILITY TO PROCURE INDIVIDUAL SERVICES OR ADOPT A FULLY INTEGRATED MATERIALS SOLUTION DEPENDING ON OPERATIONAL REQUIREMENTS:

- 1. Plumbing** – Supply of plumbing, heating and associated materials through branch networks, delivery services and over the counter supply.
- 2. Electrical** – Supply of electrical, heating and associated products through branch, delivery and counter services.
- 3. General Building Materials** – Provision of general construction materials, with optional plumbing and electrical product supply.
- 4. Managed Stores** – Bespoke managed store services operated either from landlord owned premises or supplier facilities.
- 5. Merchant Consortia Managed Store** – Multi-supplier managed store arrangements providing consolidated materials supply through a dedicated store solution.
- 6. Painting & Decorating** – Supply of painting, decorating and associated materials through branch and delivery services.
- 7. Specialist Materials** – Supply of specialist construction and associated materials for a range of maintenance and investment activities.
- 8. Tools** – Provision of trade specific tools and associated products through branch and delivery services.
- 9. Hire** – Supply and hire of equipment, plant and associated products through branch or delivered services.
- 10. Waste Management** – Waste management services supported by usage reporting and dashboard analytics.
- 11. Retrofit Materials** – Supply of retrofit and energy efficiency materials to support decarbonisation and sustainability programmes.
- 12. Van Stock Software** – Integrated van stock and materials ordering software capable of connecting landlord and supplier systems.

OUR SUPPLIERS

27 service providers have been selected following a PA 23 compliant unranked procurement process. Access to the framework is available via direct award or mini-competition.



A & B TRADE PAINT SUPPLIES LIMITED (Lot 6)

A & B Trade Paint Supplies is a specialist decorators' merchant supplying professional paints, coatings, sundries and associated products to trade and commercial customers. The company supports contractors, decorators and maintenance teams with recognised paint brands, technical advice, colour matching services and reliable local delivery across its operating regions.



4WARD GROUP LTD (Lot 10)

4Ward Group provides waste management, recycling and environmental support services for commercial clients across the UK. The business focuses on sustainable waste handling, site services and compliance-led solutions designed to help organisations reduce landfill use, improve recycling performance and manage operational waste efficiently and responsibly.



BRADFORDS BUILDING SUPPLIES LIMITED (Lots 1, 3, 4, 5, 6, 7, 8, 11, 12)

Bradford's Building Supplies is a builders' merchant serving trade professionals, contractors and homeowners with construction materials, timber, landscaping, plumbing, tools and decorating products. The company operates branches across the South West and combines local expertise, delivery services and product availability to support construction and renovation projects.



CITY ELECTRICAL FACTORS LIMITED (Lots 2, 8, 10, 11)

City Electrical Factors, commonly known as CEF, is an electrical wholesaler supplying wiring accessories, lighting, cables, tools, data products and industrial electrical equipment. The company supports contractors, installers and commercial customers through a nationwide branch network, technical expertise, online ordering and extensive stock availability.



CITY PLUMBING SUPPLIES HOLDINGS LIMITED (Lots 1, 2, 11)

City Plumbing supplies plumbing, heating, bathrooms and renewable energy products for trade professionals and installers throughout the UK. The business provides specialist support, product expertise and access to leading manufacturers while helping customers complete domestic, commercial and infrastructure projects efficiently and cost-effectively.

OUR SUPPLIERS

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EDMUNDSON ELECTRICAL LIMITED (Lots 2, 11)

Edmundson Electrical is a nationwide distributor of electrical equipment and industrial products serving contractors, engineers and commercial customers. Its branch network supplies lighting, cables, switchgear, data products and energy solutions while providing technical expertise, customer support and dependable local service across multiple sectors.



GAP GROUP LIMITED (Lot 9)

GAP Group is one of the UK's largest equipment hire companies, supplying plant, tools, lifting equipment, survey systems and specialist services to construction and infrastructure markets. The company supports projects nationwide with hire solutions, training, transport services and equipment maintenance delivered through an extensive depot network.



GRANT & STONE LIMITED (Lots 1, 2, 3, 4, 5, 9, 10)

Grant & Stone is an independent builders' merchant supplying building materials, electrical products, plumbing and heating equipment, kitchens and landscaping products. Operating across southern England, the business supports trade and retail customers through specialist divisions, knowledgeable staff, reliable deliveries and strong relationships with recognised suppliers.



HUWS GRAY LIMITED (Lots 1, 2, 3, 4, 5, 6, 7, 8, 9, 11)

Huws Gray is a builders' merchant group supplying construction materials, timber, landscaping products, tools, plumbing and electrical supplies across the UK. The company serves trade professionals and local communities through a large branch network, specialist brands and customer-focused services tailored to construction and maintenance projects.



INVENTOR-E LIMITED (Lot 12)

Inventor-e develops digital procurement and inventory management technology designed to improve operational efficiency for organisations managing tools, consumables and site materials. The company provides software-led solutions that help customers control stock, monitor usage, streamline ordering processes and improve visibility across supply chain activities.

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J.P.MCDOUGALL & CO.LIMITED (Lot 6)

J.P. McDougall & Co., trading as MacDougalls, is a decorators' merchant supplying paints, coatings, wallcoverings and decorating equipment to professional painters and contractors. The business supports customers with technical advice, colour services, recognised brands and dependable supply solutions for commercial and residential decorating projects.



M. K. M. BUILDING SUPPLIES LIMITED (Lots 1, 2, 3, 4, 5)

MKM Building Supplies is an independent builders' merchant providing building materials, timber, plumbing, heating, kitchens and landscaping products throughout the UK. The company focuses on local branch service, knowledgeable staff and flexible support for trade professionals, contractors and homeowners undertaking construction and improvement projects.



NATIONAL MERCHANT BUYING SOCIETY LIMITED (Lots 1, 2, 3, 4, 5, 8)

NMBS is a buying society supporting independent merchants across the construction and building materials sector. The organisation connects members with suppliers, negotiated purchasing terms, rebates and business support services designed to strengthen independent merchants and improve competitiveness within the wider marketplace.



PPG ARCHITECTURAL COATINGS UK LIMITED (Lot 6)

PPG Architectural Coatings develops and supplies paints, coatings and colour technologies for professional, commercial and industrial applications. The company operates internationally and supports customers with recognised brands, product innovation, sustainability initiatives and technical expertise for decorating, protective coating and maintenance requirements.



PROTECTIVE WEAR SUPPLIES LTD (Lot 7)

Protective Wear Supplies distributes personal protective equipment, workwear and safety products for industrial, commercial and construction environments. The business supplies clothing, footwear, gloves, respiratory protection and site safety equipment while supporting customers with compliance-focused products and dependable service tailored to workplace safety needs.

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REXEL UK LIMITED (Lots 2, 11)

Rexel UK is an electrical distributor supplying products and services for commercial, industrial and residential projects. The company provides electrical components, lighting, automation, energy management and renewable solutions while supporting contractors and businesses through technical expertise, branch locations and digital procurement capabilities.



REXEL

SCREWFIX DIRECT LIMITED (Lots 1, 2, 3, 6, 7, 8, 11)

Screwfix is a trade retailer supplying tools, hardware, electrical products, plumbing equipment, workwear and building materials through stores and online channels. The company focuses on convenience, product availability and fast service for trade professionals, offering click-and-collect options and extensive ranges from recognised brands.



SCREWFIX

SIG TRADING LIMITED (Lots 7, 11)

SIG Trading supplies specialist construction products including insulation, roofing, interiors and building envelope systems. The company supports contractors and construction professionals with technical expertise, product availability and distribution services designed to meet the requirements of commercial, residential and infrastructure projects throughout the UK.



SIG

STARK BUILDING MATERIALS UK LIMITED (All Lots)

STARK Building Materials UK is a major distributor of building and construction materials operating several merchant brands across the UK. The organisation supports infrastructure, housing and maintenance sectors through nationwide distribution networks, specialist expertise and product ranges covering heavy building materials, civils and merchandising solutions.



STARK

STOCK RIGHT NOW LIMITED (Lot 12)

Stock Right Now provides inventory visibility and stock management technology designed to support procurement, warehousing and operational efficiency. The business focuses on helping organisations improve stock accuracy, monitor supply levels and streamline purchasing decisions through digital tools and real-time inventory management capabilities.



StockRightNow

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TEEK IT LTD (Lot 12)

Teek IT delivers digital and technology solutions supporting procurement, inventory management and operational workflows. The company works with organisations to improve efficiency, visibility and process control through software platforms, systems integration and technology-led services designed to simplify day-to-day operational management.



THE HIRE SERVICE COMPANY TRADING LIMITED (Lots 8, 9)

The Hire Service Company, trading as Hire Service Group, supplies tool and equipment hire services for construction, maintenance and infrastructure projects. The company provides access equipment, tools, lifting solutions and specialist hire products while supporting customers with delivery, maintenance and operational support services.



TRAVIS PERKINS TRADING COMPANY LIMITED (Lots 3, 4, 5, 9)

Travis Perkins is a leading builders' merchant supplying construction materials, timber, landscaping and building products to trade professionals and contractors throughout the UK. The company operates a nationwide branch network and supports customers with delivery services, product expertise and solutions for residential and commercial projects.



UK PLUMBING SUPPLIES LIMITED (Lot 1)

UK Plumbing Supplies distributes plumbing, heating and bathroom products for trade installers and contractors. The company provides access to recognised manufacturers, technical support and product availability while helping customers complete domestic and commercial plumbing projects efficiently and in line with industry requirements.



WASTE WIDE LIMITED (Lot 10)

Waste Wide provides waste management, recycling and environmental support services for commercial organisations and construction projects. The company focuses on responsible disposal, recycling performance and compliance-led waste solutions designed to improve sustainability outcomes and support efficient operational site management.

OUR SUPPLIERS

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WOLSELEY UK LIMITED (Lots 1, 4, 5, 11)

WOLSELEY

Wolseley UK is a distributor of plumbing, heating, cooling and infrastructure products serving trade professionals and commercial customers. The company operates nationally recognised merchant brands and supports customers with product expertise, specialist solutions, branch services and supply chain capabilities across multiple sectors.

YESSS (B) ELECTRICAL LTD (Lots 2, 5, 8, 9, 11, 12)

YESSS
ELECTRICAL

YESSS Electrical is an electrical wholesaler supplying lighting, cables, wiring accessories, energy solutions and industrial products for contractors and businesses. The company operates branches across the UK, supporting customers with technical knowledge, stock availability, online ordering and solutions for electrical installation and maintenance projects.

MORE ABOUT CHIC

CHIC is a not for profit, member owned and governed asset management consortium. We offer a wide selection of services for our members in the affordable housing sector, for other public sector bodies and for charities. We provide procurement and contract support solutions, delivering savings, efficiencies and added social value.

Membership

Membership of CHIC is open to any housing association, public sector body or charity. It is free to join and members can use as few or as many of our services as they choose.

Services

CHIC provides a comprehensive selection of services. Together, these provide a full suite of contractor and supply chain solutions for affordable housing landlords and other public sector bodies, across their asset management and development programmes. All services are underpinned by a range of frameworks, a dynamic purchasing system (DPS) and some long-term contracts.



MATERIALS & MERCHANTS



BUILDING SAFETY & COMPLIANCE



NEWBUILD DEVELOPMENT



CAPITAL & PLANNED INVESTMENT



PROFESSIONAL SERVICES



DECARBONISATION & RENEWABLES



TECHNOLOGY SOLUTIONS



FACILITIES MANAGEMENT



THE TEAM

Please get in touch

CHIC supports members to secure access to a wide range of contractors, suppliers, merchants and consultants from our frameworks and contracts, through mini-competition or direct award. We fully support the procurement process, with dedicated member services and supply chain management support.

Once contracts are awarded, we provide ongoing member advice and reporting, including comprehensive commercial catalogue management and value for money reporting.

MEMBER SERVICES

SUPPLY CHAIN

North & Wales

Joanne Heyes | jhey@chicltd.co.uk
Head of Member Services (North)

Jackie Leonard | jleonard@chicltd.co.uk
Head of Member Services (Wales)

Megan Porter | mporter@chicltd.co.uk
Member Services Manager

South & London

Chris Brockwell | cbrockwell@chicltd.co.uk
Head of Member Services (South)

Jennine Kirkwood | jkirkwood@chicltd.co.uk
Head of Member Services (London)

Kirsty Stephens | kstephens@chicltd.co.uk
Member Services Manager

Midlands

Adrian Hussain | ahussain@chicltd.co.uk
Head of Member Services (East)

Amy Porter | aporter@chicltd.co.uk
Head of Member Services (West)

Chloe Stead | cstead@chicltd.co.uk
Member Services Manager

Giles Newman | gnewman@chicltd.co.uk
Head of Merchant Services

Becki Wills-Smith | rwills-smith@chicltd.co.uk
Senior Supply Chain Manager

Mike Harris | mharris@chicltd.co.uk
Head of Partnerships

Lewis Chant | lchant@chicltd.co.uk
Partnerships Manager

Pauline Lutaaya | plutaaya@chicltd.co.uk
Partnerships Manager

Ashley Gatt | agatt@chicltd.co.uk
Partnerships Coordinator

NEED MORE INFORMATION?

FIND OUT MORE AT
WWW.CHICLTD.CO.UK

OR SPEAK TO US AT
ENQUIRIES@CHICLTD.CO.UK
0121 759 9990