



## **COMPLIANCE AUDITING**

REF: 2021/S 000-029675

START: 16/11/2021 END: 16/05/2026

CHIC's 4 year Compliance Auditing Framework provides Compliance Audit Services and can be accessed by any of CHIC's members.

The framework seeks to provide national coverage across the United Kingdom. Framework suppliers have selected those regions where they are able to provide a service.

The framework supports CHIC's Members to access a range of Internal Policy Compliance and Site Portfolio Audits along with Site Contractor Assurance Audits. The audit process is an integral part of regulatory management to ensure that works are completed to a defined scope/specification of works in line with the member's requirements, whilst complying with legislative and company policy requirements.





## THE BREAKDOWN

The framework is split into eight different Lots as below:

#### 1 Asbestos Management Auditing

Suppliers will conduct independent audits on behalf of the member and/or the removal contractor. The audits will assess the key legal requirements and site conditions to ensure that working procedures are being implemented correctly and in line with current regulations and the highest industry standards.

#### **2 Commercial Gas Auditing**

The suppliers shall undertake control audits of members' commercial gas management and safety policies, procedures, documentation training/competency and record keeping.

#### **3 Domestic Gas Auditing**

This service audits the performance of third-party contractors in tenanted property against laid down requirements including the Gas Safety (Installation and Use) Regulations and the member's tender document.

#### **4 Electrical Safety Auditing**

The audit the effective and compliant delivery of integrated facilities management services within all accessible areas of a range of residential buildings (including High Rise High Risk) in conformance to security protocols.

#### **5 Fire Safety Auditing**

The audit will be developed in collaboration with fire safety experts and recognition of relevant standards, focus on key aspects of managing fire safety within the workplace and offers a structured route toward continual improvement and best practice status.

#### **6 Lifting Equipment Auditing**

Policy Compliance Audits will assess a member's duty under The Lifting Operations and Lifting Equipment Regulations (LOLER) and The Provision and Use of Work Equipment Regulations (PUWER) and ensure procedures and policies are in place, with a goal of formulating and providing a Compliance Report.

#### 7 Mechanical and Electrical Auditing

The audit will deliver internal requirements in an integrated facilities management (Hard & Soft) environment providing and applying lead knowledge of mechanical, electrical and building services engineering.

#### **8 Water Hygiene Auditing**

The audit will, through measuring performance, ensure water safety has been implemented and will assess how well it is performing at controlling risks, which may identify vulnerabilities within a water safety plan.



## **OUR SUPPLIERS**

Eleven service providers have been selected following a PCR 2015 compliant, unranked procurement process. Access to the framework is available via direct award or mini-competition.





#### Clear Safety (Lot 2, 3, 4, 5, 7, 8)

Clear Safety support organisations to help them navigate the often complex and challenging compliance journey, providing access to a dedicated team of professionals that works alongside your own staff.



#### Blue Flame Associates (Lot 2, 3, 4, 7)

Undertakes contract management, contract specification development, procedural audits, quality control inspections, audit programme production, compilation of work management / operational procedures and the provision of an expert witness service.



#### Corgi Tech Ltd (Lot 2, 3, 4)

Corgi pride themselves on delivering quality solutions with first class customer service, tailored to meet client needs. They continuously look for new ways to improve services delivered to its valued customers, keeping themselves abreast of industry news, regulation and developments.



#### Morgan Lambert (Lot 2, 3, 4)

Through innovation and professionalism, Morgan Lambert strives to support social housing providers to achieve compliance in all areas of safety management. Forming lasting partnerships is key to their success, together with demonstrating continuous improvement by going the 'extra mile' to raise and subsequently maintain high standards of safety.



#### EMS Ltd (Lot 1)

With over 50 years experience in the air conditioning and refrigeration industry, EMS LTD provide specialist support and advice on the design, maintenance and installation of air conditioning, heating systems and process cooling.



#### AEC UK Ltd (Lot 1)

AEC provides high level expert advice and services across the country, Europe and the World. Core specialisms include Asbestos, Legionella & Water Hygiene, Occupational Hygiene, Health & Safety, Fire and training.

# COMMUNITIES & HOUSING INVESTMENT CONSORTIUM





#### Quay Consulting (Lot 1)

Quay's consultants bring a high-level consulting and collaborative approach to delivering change via tailored knowledge, professional project management and delivery, peer-to-peer collaboration and capability uplift in each client engagement.



#### Savills (Lot 4)

The scale of Savills enables wide-ranging specialist and local knowledge, and they take pride in providing best in class advice as they help individuals, businesses and institutions make better property decisions.



#### Firntec (Lot 5)

Firntec work with social housing providers nationwide including registered social housing providers and local authorities. They provide a large amount of Building Safety Consultancy from Fire Risk Assessments and surveying contracts, to larger scale programmes of Fire strategies and Measured Building Surveys.



#### Cundall (Lot 6)

Cundall is a global, independent, multi-disciplinary consultancy delivering sustainable engineering and design solutions across the built environment.



#### Mss Consulting Limited (Lot 1)

MSS Group delivers a range of products and services with an emphasis on technical expertise, sector knowledge and hands-on experience. Combined, our four divisions represent a strong interlinked proposition in markets where increasingly onerous regulation exists and where outsourcing is growing.



## MORE ABOUT CHIC

CHIC is a not for profit, member owned and governed asset management consortium. We offer a wide selection of services for our members in the affordable housing sector, for other public sector bodies and for charities. We provide procurement and contract support solutions, delivering savings, efficiencies and added social value.

#### Membership

Membership of CHIC is open to any housing association, public sector body or charity. It is free to join and members can use as few or as many of our services as they choose.

#### **Services**

CHIC provides a comprehensive selection of services. Together, these provide a full suite of contractor and supply chain solutions for affordable housing landlords and other public sector bodies, across their asset management and development programmes. All services are underpinned by a range of frameworks, a dynamic purchasing system (DPS) and some long-term contracts.



MERCHANTS



& COMPLIANCE



NEWBUILD DEVELOPMENT



CAPITAL & PLANNED INVESTMENT



SERVICES



& RENEWABLES



SOLUTIONS



FACILITIES





# THE TEAM

#### Please get in touch

CHIC supports members to secure access to a wide range of contractors, suppliers, merchants and consultants from our frameworks and contracts, through mini-competition or direct award. We fully support the procurement process, with dedicated member services and supply chain management support.

Once contracts are awarded, we provide ongoing member advice and reporting, including comprehensive commercial catalogue management and value for money reporting.

### **MEMBER SERVICES**

### **SUPPLY CHAIN**

#### **North & Wales**

Joanne Heyes | jheyes@chicltd.co.uk Head of Member Services (North)

Jackie Leonard | jleonard@chicltd.co.uk Head of Member Services (Wales)

**Megan Porter** | mporter@chicltd.co.uk Member Services Manager

#### South & London

**Chris Brockwell** | cbrockwell@chicltd.co.uk Head of Member Services (South)

**Jennine Kirkwood** | jkirkwood@chicltd.co.uk Head of Member Services (London)

**Kirsty Stephens** | kstephens@chicltd.co.uk Member Services Manager

#### **Midlands**

**Adrian Hussain** | ahussain@chicltd.co.uk Head of Member Services (East)

**Amy Porter** | aporter@chicltd.co.uk Head of Member Services (West)

**Chloe Stead** | cstead@chicltd.co.uk Member Services Manager **Giles Newman** | gnewman@chicltd.co.uk
Head of Merchant Services

**Becki Wills-Smith** | rwills-smith@chicltd.co.uk Senior Supply Chain Manager

> **Mike Harris** | mharris@chicltd.co.uk Head of Partnerships

> **Lewis Chant** | lchant@chicltd.co.uk Partnerships Manager

**Pauline Lutaaya** | plutaaya@chicltd.co.uk Partnerships Manager

> **Ashley Gatt** | agatt@chicltd.co.uk Partnerships Coordinator

# NEED MORE INFORMATION?

FIND OUT MORE AT WWW.CHICLTD.CO.UK

OR SPEAK TO US AT ENQUIRIES@CHICLTD.CO.UK 0121 759 9990