



CHIC FRAMEWORK

KITCHENS & BATHROOMS

AVAILABLE TO CHIC MEMBERS



KITCHENS & BATHROOMS

REF: 2024/S 000-013066

START: 05/08/2024

END: 04/08/2028

CHIC recognises that our landlord members have a continuous responsibility to invest in their homes, including the replacement of kitchens and bathrooms on 20 and 30 year cycles. These significant investments require access to a range of suppliers and contractors to deliver rolling programmes of work. The Kitchens & Bathrooms Framework aims to support members in maintaining their customers homes by replacing components that are beyond their useful life, ensuring they meet prevailing standards.

This framework provides CHIC members access to procure contractors for replacement kitchens and bathrooms for both existing homes and New Build schemes.

CHIC has separate frameworks for the supply of kitchen and bathrooms materials (pre-assembled or flatpack), including an optional fitting service.

These can be used to arrange the supply of materials and contractors on this framework or contractors can be appointed on a supply and fit basis.

CHIC supports the direct supply of materials with centralised catalogue price management via a Contract Order Management Systems (COMS) to coordinate supply.

The framework is split into two different Lots:

Lot 1 – Kitchens:

Workstream 1: Kitchen Installation

Workstream 2: Kitchen Supply and Installation

Lot 2 – Bathrooms:

Workstream 1: Bathroom Installation

Workstream 2: Bathroom Supply and Installation

Works called off from this framework will cover repair, maintenance, and/or supply and installation of kitchens, bathrooms, wet rooms, WCs and electrics. Works can include (but are not limited to) the following:

- Extraction of the existing kitchen/bathroom/wet room/WCs (including all existing fixtures, fittings, tiles, floor coverings)
- Removal of any materials of asbestos content under controlled conditions and in accordance with all current legislation
- Implementation of any structural alterations to allow for the installation of the new kitchen or bathroom
- The supply and installation of new kitchens/bathrooms/wet rooms/WCs (including all new units, sanitary ware, tiling, floor coverings, pipework amendments, electrical alterations, ventilation works, fixtures & fittings, decoration works)
- Testing and certification of the works upon completion
- Occupational Therapy requirements and compliance with Part M of the Building Regulations.



OUR SUPPLIERS

31 service providers have been selected following a PCR 2015 compliant unranked procurement process. Access to the framework is available via direct award or mini-competition.



Absolute Building & Maintenance (All Lots, All Workstreams)

Absolute Building & Maintenance Ltd specialise in new build, refurbishment, industrial units, shop fitting and commercial and property maintenance. We employ a highly skilled workforce that is utilised on all projects to ensure the highest possible standards are maintained, guaranteeing the best results every time..



Arc Group London (All Lots, All Workstreams)

We pride ourselves on our direct delivery model utilising our in-house skilled and multi-skilled operatives. Our directly employed teams give us the flexibility to ensure our clients' needs and expectations are managed effectively and efficiently.



Bell Decorating Group (All Lots, All Workstreams)

As one of the largest service and maintenance contractors in the UK with over 35 years of uninterrupted growth averaging at 12% PA, we provide services to over 350,000 properties each year across the UK.



BMA Contractors (All Lots, All Workstreams)

As a family-owned business operating out of Hertfordshire, we take immense pride in our craftsmanship and are firm in our belief that clear and effective communication is integral to the success of any building project.

C&M Contractors 1 (All Lots, All Workstreams)



Chas Berger (All Lots, All Workstreams)

Our portfolio is diverse and our customer base is committed due to our competency, reliability, transparency and innovation. We nurture long standing and valuable relationships with both our clients and our specialist supply chain – and that will always be our priority.



Chigwell (All Lots, All Workstreams)

Chigwell Bathroom Services began in 1996 when its founder, Steve Brightman realised that the most basic of bathrooms could become a haven of rest and relaxation. With 25 years of experience, Steve and his team are qualified to provide any configuration of bathroom you desire. Drench showers, relaxing bathrooms or wet rooms are our speciality!



CLC Contractors (All Lots, All Workstreams)

On average, we successfully handover in excess of 60 kitchens and 50 bathrooms per week, using our directly employed team of tradespeople. Our zero-defect installation processes are designed to minimise disruption and reduce stress to residents, resulting in high levels of customer satisfaction.



Concorde BGW (All Lots, All Workstreams)

Local Authorities are facing a complex set of challenges, including how to maintain, improve and optimise their property estate and related services in the face of funding cuts. From our Nottingham base we cover a range of counties and areas throughout the UK. Keeping our facilities management service areas more local allows us to provide the first-class service that we're so well known for.



Ecosafe Group (All Lots, All Workstreams)

We understand that every project is unique, and we tailor our services to suit the specific needs and aspirations of our clients. Whether it's a complex renovation project or a pioneering renewable energy initiative, we bring a wealth of expertise and a dedication to client satisfaction on every project we work on.



ePlan Energy (All Lots, All Workstreams)

Our Refurb Department is based at our satellite office in Bloxwich, Walsall, where our 3000ft sq.ft warehouse takes delivery of Kitchen & Bathroom units, with trades including builders, carpenters, plasterers, tilers, floor-fitters and decorators delivering our benchmark level of workmanship to Kitchen & Bathroom workstreams across the West Midlands.



Foster Property Maintenance (All Lots, All Workstreams)

We ensure that we fully understand the client's objectives, timescales and budget. We liaise with residents and communities to ensure that we design and deliver schemes with high levels of customer satisfaction.



Gratton Construction (All Lots, All Workstreams)

We understand the importance of communication and interaction with residents at all stages, and pride ourselves on our collaborative approach to working with the community and leaving a lasting positive footprint wherever we go.



Hardyman & Co (All Lots, All Workstreams)

At Hardyman & Co, we take pride in our journey from a small painting and decorating company founded in 2005 to a well-established family-owned full construction business working with local authorities, housing associations and commercial clients across the Midlands. From project inception to completion, Hardyman & Co are committed to delivering excellence at every stage.



Laker BMS (All Lots, All Workstreams)

As a national provider of building management and maintenance work, our central delivery solutions encompass everything our clients and customers require to deliver a complete built environment service. We are continually evolving and adapting these solutions to meet bespoke client and customer requirements.



Lura Construction (All Lots, All Workstreams)

Founded in 2010, Lura Construction is a family business at heart, providing a professional and personal service to each and every client and their stakeholders. Our mission is to build better communities.



Matthews and Tannert (All Lots, All Workstreams)

With over twenty years experience Matthews and Tannert have worked closely with local authorities, housing associations and the general public. We pride ourselves on providing a high quality product, delivered on time to the satisfaction of all our clients..



MCP Property Services (All Lots, Installation Only)

At our heart is respect and the desire to care for people, their homes and their communities. We recruit and measure our people against our values, integrating each value into our service delivery. Our core values of Positivity, Honesty and Respect, Integrity, Innovation, Team Player, Reliable and Dependable and Proactive are showcased through our consistently high standards of work.



Morgan and Bond (All Lots, All Workstreams)

Established in 1975, Morgan and Bond are a large construction based company offering a wide variety of expertise and continue to find new and innovative ways to improve the quality of tenants lives and the built environment through partnership working in the public and private sectors.



Novus Property Solutions (All Lots, All Workstreams)

Novus Property Solutions is a leading fast track fit out, refurbishment, maintenance and retrofit company, dedicated to delivering high-quality services across a wide range of sectors. With a rich 127-year history, Novus has established itself as a trusted partner for clients seeking excellence in property maintenance and improvement.



Pilon (All Lots, All Workstreams)

Specialising in planned maintenance, compliance, and refurbishment of assets owned and managed by Social Housing providers, we have built a strong reputation as a reliable and dedicated partner. We operate across London, South-East, and Midlands, partnering with Local Authorities and Housing Associations. We are currently contracted with eight of the G15 Housing Associations.



Polyteck Building Services (All Lots, All Workstreams)

Polyteck is an experienced property developer and regeneration specialist having become established through its ability to offer a friendly and professional project management service with people who are accountable to both the customer and the directors.



PROCAST Building Contractors (All Lots, All Workstreams)

At Procast, we believe, that not only does good workforce practice improve our business and help deliver value to our customers, it also helps us stay ahead of the competition. We also believe in working towards a sustainable future by acting responsibly as a business with the highest social, environmental and ethical standards..



Property Building Maintenance (Wales) (All Lots, All Workstreams)

PBM (Wales) Ltd. carry out emergency repairs, planned maintenance & refurbishment, void property management, kitchen/bathroom installations, re-wires & new heating systems, and extensions/new build works to all types of properties for both public and private sector clients. All services are provided in-house by our qualified and experienced, directly employed workforce and adhere to our ISO9001 and 14001 quality management systems..



Saltash Enterprises (All Lots, All Workstreams)

We have successfully developed a diverse range of contracts across various sectors including: social housing, arts and culture, schools, universities, historic estates, central and local government. Delivering transformational housing refurbishment procedures, improving the quality of life for vulnerable residents and restore some of the country's best loved historical buildings, Saltash offer commitment and cast-iron reliability..



Seddon Construction (All Lots, All Workstreams)

With a wealth of expertise and experience in managing complex construction projects, our team is well-equipped to handle new builds, refurbishments, decarbonisation and fit-outs across a broad spectrum of sectors. We deliver projects of varying sizes and complexities, across the education, health, housing, commercial, and retail sectors.



Snape Contracting Services (All Lots, All Workstreams)

We undertake a wide range of works for social housing clients including voids, buildings maintenance (planned & cyclical), disabled adaptations, kitchen & bathroom renewals and general works. Works are delivered through framework contracts and individually tendered works..



T.Gilmartin (All Lots, All Workstreams)

Gilmartins' philosophy is simple; we build our business on long-term, mutually beneficial relationships with clients, customers and suppliers. Our business ethos is all about providing a personal service which helps deliver the highest levels of customer care; whilst at the same time constantly developing market leading systems and processes to create efficiency savings for our clients and a better customer experience..



T.S.G. Building Services (All Lots, All Workstreams)

Our in-house workforce is now over 200 strong and has particular expertise in the specific requirements of local authorities and housing associations. Projects and contracts are coordinated by a highly qualified and experienced contracts manager who monitors and maintains performance, quality, health and safety guidelines and resident liaison programs.



United Living (South) (All Lots, All Workstreams)

At United Living, our mission is to be the partner and employer of choice for designing, building, maintaining, and connecting communities and critical infrastructure to create a more sustainable and inclusive society.



Westone Housing (All Lots, All Workstreams)

Westone have built up a strong working relationship with our clients and tenants alike. Working in partnership to improve social housing. We have successfully traded for 14 years, specialising in RBM, void properties, refurbishments, decent home alterations, disabled adaptation, level access showers, wetrooms, kitchen and bathrooms.

MORE ABOUT CHIC

CHIC is a not for profit, member owned and governed asset management consortium. We offer a wide selection of services for our members in the affordable housing sector, for other public sector bodies and for charities. We provide procurement and contract support solutions, delivering savings, efficiencies and added social value.

Membership

Membership of CHIC is open to any housing association, public sector body or charity. It is free to join and members can use as few or as many of our services as they choose.

Services

CHIC provides a comprehensive selection of services. Together, these provide a full suite of contractor and supply chain solutions for affordable housing landlords and other public sector bodies, across their asset management and development programmes. All services are underpinned by a range of frameworks, a dynamic purchasing system (DPS) and some long term contracts.



MATERIALS & MERCHANTS



BUILDING SAFETY & COMPLIANCE



NEWBUILD DEVELOPMENT



CAPITAL & PLANNED INVESTMENT



PROFESSIONAL SERVICES



DECARBONISATION & RENEWABLES



TECHNOLOGY SOLUTIONS



FACILITIES MANAGEMENT



THE TEAM

Please get in touch

CHIC supports members to secure access to a wide range of contractors, suppliers, merchants and consultants from our frameworks and contracts, through mini-competition or direct award. We fully support the procurement process, with dedicated member services and supply chain management support.

Once contracts are awarded, we provide ongoing member advice and reporting, including comprehensive commercial catalogue management and value for money reporting.

MEMBER SERVICES

SUPPLY CHAIN

Stephen Sharman | ssharman@chicltd.co.uk
Director of Member Services

Joanne Heyes | jhey@chicltd.co.uk
Head of Member Services (North)

Chris Brockwell | cbrockwell@chicltd.co.uk
Head of Member Services (South)

Adrian Hussain | ahussain@chicltd.co.uk
Head of Member Services (East)

Amy Bickerton | abickerton@chicltd.co.uk
Head of Member Services (West)

Jennine Kirkwood | jkirkwood@chicltd.co.uk
Head of Member Services (London & South East)

Jackie Leonard | jleonard@chicltd.co.uk
Head of Member Services (Wales)

Chloe Stead | cstead@chicltd.co.uk
Member Services Manager

Giles Newman | gnewman@chicltd.co.uk
Head of Merchant Services

Mike Harris | mharris@chicltd.co.uk
Head of Partnerships

Lewis Chant | lchant@chicltd.co.uk
Partnerships Executive

Becca Wills-Smith | rwills-smith@chicltd.co.uk
Supply Chain Manager

NEED MORE INFORMATION?

FIND OUT MORE AT
WWW.CHICLTD.CO.UK

OR SPEAK TO US AT
ENQUIRIES@CHICLTD.CO.UK
0121 759 9990