

COMMUNITIES & HOUSING  
INVESTMENT CONSORTIUM

**CHIC**  
chicltd.co.uk



CHIC DPS  
**TOTAL FACILITIES MANAGEMENT**

**NOW AVAILABLE TO MEMBERS**

# DYNAMIC PURCHASING SYSTEM (DPS)

## A FLEXIBLE ALTERNATIVE ROUTE TO MARKET

CHIC has a comprehensive DPS, offering a wide selection of categories across all service areas. Contract selection and awards under the DPS must be via a competitive mini tender; CHIC will support and guide members during the tender process, all run through the CHIC eSourcing portal.

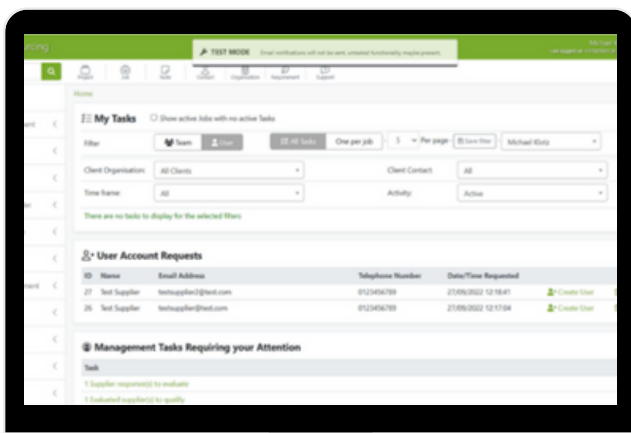
### Advantages to members of using the DPS are:

- Contractors and suppliers can join the relevant category at any time
- If leaseholder consultation is required (s20 works) for a project or programme, then the DPS still enables an efficient route to market
- CHIC agrees with the member the level of engagement they require.

**All CHIC tendering opportunities and contract notices can be found on the:**

## CHIC ESOURCING PLATFORM

All contracts procured through CHIC's DPS must be via mini tender. CHIC invites the registered DPS contractors or suppliers to tender, following PCR 2015 regulations and your agreed specification, remaining compliant at all stages in the process. Those who are interested will enter the tender process and the most advantageous tender will be awarded to deliver the required services.



CHIC  
| eSourcing  
Portal

Please contact [tenders@chicltd.co.uk](mailto:tenders@chicltd.co.uk)  
for a demonstration.





# TOTAL FACILITIES MANAGEMENT

**FATS NO. 2019/S 047-107874**

**AWARDED: 04/03/2019**

The social housing sector faces unique challenges in maintaining and managing their estate including their corporate and serviced. With limited resources and an increasing demand for affordable housing, it is crucial for housing associations and local authorities to ensure their facilities are properly maintained to provide safe and comfortable working conditions for their staff. Total Facilities Management (TFM) is a comprehensive solution that enables organisations to manage all aspects of their facilities, including both hard and soft services. This includes everything from building management and inspections to cleaning and security.

Effective facilities management solutions can also play a crucial role in ensuring a better relationship between tenants and landlords. By providing high quality, reliable and responsive facilities management services, landlords can demonstrate their commitment to maintaining safe and comfortable properties, helping to build trust, foster positive communication and enhance tenant services. In addition, effective facilities management can help to identify and resolve maintenance issues in a timely and cost effective manner, reducing the risk to staff welfare.

To meet these challenges, organisations need a compliant route to market for their TFM services. This is where CHIC's Total Facilities Management Dynamic Purchasing System (DPS) comes in. By providing a fully compliant procurement process, CHIC ensures that members can access high quality TFM services from pre approved suppliers at competitive prices. The DPS is split into three Lots, each covering a different aspect of TFM services.

**The DPS is split into three different Lots as below:**

**Lot 1:** Hard Facilities Management

**Lot 2:** Soft Facilities Management

**Lot 3:** Total Facilities Management



# LOT INFORMATION

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## **Lot 1: Hard Facilities Management**

Including (but not limited to):

- Building Management, Inspections and Surveys
- Lifts, Escalators & Hoist Installations, Servicing and Maintenance
- PAT Testing
- Ventilation/Air Conditioning Systems
- Water Hygiene & Legionella
- Reactive Maintenance
- Heating Servicing and Maintenance
- Mechanical & Electrical Maintenance
- Void and Planned Maintenance

## **Lot 2: Soft Facilities Management**

Including (but not limited to):

- Archiving (on & off site)
- CCTV/Alarm Monitoring
- Cleaning/Housekeeping
- Security
- Waste & Recycling
- Pest control
- Front of House/Reception Services
- Window Cleaning
- Handyman Services
- Internal Plants

## **Lot 3: Total Facilities Management**

Including (but not limited to) all the subcategories in both categories 1&2. Category 3 gives CHIC members the option to pick and choose subcategories from each category and drawdown with a single contract. This will result in cost, resource and time savings.

# MORE ABOUT CHIC

CHIC is a not for profit, member owned and governed asset management consortium. We offer a wide selection of services for our members in the affordable housing sector, for other public sector bodies and for charities. We provide procurement and contract support solutions, delivering savings, efficiencies and added social value.

## Membership

Membership of CHIC is open to any housing association, public sector body or charity. It is free to join and members can use as few or as many of our services as they choose.

## Services

CHIC provides a comprehensive selection of services. Together, these provide a full suite of contractor and supply chain solutions for affordable housing landlords and other public sector bodies, across their asset management and development programmes. All services are underpinned by a range of frameworks, a dynamic purchasing system (DPS) and some long-term contracts.



**MATERIALS &  
MERCHANTS**



**BUILDING SAFETY  
& COMPLIANCE**



**NEWBUILD  
DEVELOPMENT**



**CAPITAL & PLANNED  
INVESTMENT**



**PROFESSIONAL  
SERVICES**



**DECARBONISATION  
& RENEWABLES**



**TECHNOLOGY  
SOLUTIONS**



**FACILITIES  
MANAGEMENT**





# THE TEAM

Please get in touch

CHIC supports members to secure access to a wide range of contractors, suppliers, merchants and consultants from our frameworks and contracts, through mini-competition or direct award. We fully support the procurement process, with dedicated member services and supply chain management support.

Once contracts are awarded, we provide ongoing member advice and reporting, including comprehensive commercial catalogue management and value for money reporting.

## MEMBER SERVICES

## SUPPLY CHAIN

**Stephen Sharman** | ssharman@chicltd.co.uk  
Member Services Director (London & South East)

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Head of Partnerships

**Lewis Chant** | lchant@chicltd.co.uk  
Partnerships Executive

## NEED MORE INFORMATION?

**FIND OUT MORE AT**  
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**OR SPEAK TO US AT**  
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